

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Schessel

Serial No.: 08/838,209

For: CALL PROCESSING SYSTEM

Filed: April 16, 1997

Group: 2645

Examiner: R. Foster

Att'y Dkt.: 1992P07463US09

Certificate of mailing under 37 CFR 1.10

I hereby certify that this paper or fee is being deposited with the United States Postal "Express Mail Post Office to Addressee" on the date indicated below addressed to:

Assistant Commissioner for Patents
Box Patent Application
Washington DC 20231
Express Mail No. EL727967803US

Brian K. Johnson
Brian K. Johnson
Reg. No. 46,808

8/28/01
Date

Preliminary Amendment

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Please amend the above-identified application as follows:

In the Title:

Please replace the title with FLEXIBLE SOFTWARE ARCHITECTURE FOR A

CALL PROCESSING SYSTEM—

In the Claims:

Please cancel claims 1-4 and 7-38. Please amend claims 5-6 as set forth below.

A marked-up set of claims appears at the end this preliminary amendment:

5. (Amended) The method of claim 39, wherein at least one requested subroutine program comprises a plurality of additional subroutine programs that are arranged in a predetermined order of activation.